ORIGINAL



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July 12, 2011

Docket Control Arizona Corporation Commission 1200 West Washington Phoenix, Arizona 85007 Arizona Corporation Commission DOCKETED

JUL 1 5 2011

DOCKETED BY

AZ CORP COMMISSIO

Re:

Information Related to Seventh Ordering Paragraph Compliance Condition in Decision No. 72002

Docket No. W-20689A-09-0327 and Docket No. W-04236A-09-0327

To Whom It May Concern:

The enclosed copy of a July 8, 2011 letter to Carmel Hood of the Utilities Division Staff and the various documents attached thereto are being submitted upon behalf of Gary Smyth as evidence of his efforts to date to comply with the compliance condition set forth in the Seventh Ordering Paragraph of Decision No. 72002. In that regard, the transaction by means of which Tierra Linda Homeowners Association, Inc. ("HOA") conveyed its water system assets to Mr. Smyth closed on April 11, 2011.

On June 20, 2011, a representative of Mr. Smyth provided information to the Commission indicating that the water loss experienced on the HOA's water system during calendar 2010 was less than the 10% standing referenced in the aforesaid Seventh Ordering Paragraph. This representation was based upon Mr. Smyth's knowledge as of that point in time. Thereafter, on June 30, 2011, Ms. Hood communicated with a representative of Mr. Smyth regarding the HOA's water loss history; and, as a result of such communication, Mr. Smyth and his staff subsequently discovered that in fact the water loss being experienced on the recently acquired system had exceeded the 10% standard. The details pertaining to this matter are more fully discussed in the enclosed copy of the aforementioned July 8, 2011 from a representative of Mr. Smyth to Ms. Hood.

As indicated in the July 8, 2011 letter, Mr. Smyth and his staff have initiated a course of action intended to address the water loss situation. That information is discussed in the July 8, 2011 letter to Ms. Hood and the accompanying documents. In that regard, Mr. Smyth and the

Docket Control, Arizona Corporation Commission July 12, 2011 Page 2 of 2

undersigned believe that such information is indicative of Mr. Smyth's good faith efforts to satisfy the requirements of the compliance condition in question; and, Mr. Smyth will continue to advise the Commission and its staff of his progress.

Please advise me if you have any questions regarding this letter or the enclosed information.

Sincerely,

Lawrence V. Robertson, Jr.

Laurence V. Robotran, In

cc: Carmel Hood

Gary Smyth/Lisa Sullivan

TIERRA LINDA WATER COMPANY
PO BOX 14858
TUCSON, AZ 85732
(520) 495-5771 PHONE
(520) 838-8778 FAX
www.smythutilties.com

Carmel Hood Arizona Corporation Commission 1200 West Washington St. Phoenix, AZ 85007

July 8, 2011

Dear Carmel:

I have prepared the following responses to the questions posed in your email of June 30, 2011.

1. PLEASE PROVIDE DOCUMENTS OF ANY INFORMATION THAT SUPPORTS THE PROPOSED ADJUSTMENT TO ACCOUNT FOR THE UNBILLED/UNAUTHORIZED USE OF WATER.

As you know, Gary Smyth purchased Tierra Linda Water in April 2011. At that time we were told that the water loss was under 10%. I did not verify that number prior to having our attorney prepare documents to that effect.

I obtained the actual water usage data from January 2011 through April 2011 from the previous operator and added the data we have compiled from April 2011 to date. The figures show that there has been substantial water loss at Tierra Linda.

We have been investigating the matter and have found that some of the meters installed at Tierra Linda are not reading accurately. Many of these meters are not showing any water usage at all. We replaced one meter in early June (Exhibit C) and another 2 in early July (Exhibits D and E). Already our loss ratio is improving. We are planning to replace 4 additional meters this month (Exhibits F, G, H and I).

I have also been in contact with the assistant fire chief for Picture Rocks Fire District. He agreed to call me if they pull water and let me know the approximate gallons used so that I can account for the loss. We also plan to install hydrant locks in the near future if we feel that water is being taken without authorization from the hydrants.

TIERRA LINDA WATER COMPANY

2. USING DATA FROM THE WATER USE DATA SHEET, PLEASE SHOW HOW THE COMPANY CALCULATED A WATER LOSS OF LESS THAN 10%, BY PROVIDING SPECIFIC NUMBERS AND INFORMATION ON GALLONS PUMPED, GALLONS SOLD, AND GALLONS PURCHASED, TO INCLUDE SPECIFICS ON WATER UNMETERED AND LOST DUE TO THEFT.

The water loss was not less than 10% as previously reported. I have calculated the average loss ratio for January – June 2011 to be 20.73%. This is unacceptable and we are systematically investigating the loss and taking corrective action.

3. SUBMIT A REVISED WATER USE DATA SHEET IF APPROPRIATE TO SHOW DETAILED INFORMATION.

I believe that the Water Use Data Sheets provided by the previous operator were accurate. The only error was in the loss calculations. The lost water due to theft was from a hydrant in the rear of the subdivision I am told.

4. SUBMIT A WATER USE DATA SHEET FOR THE PERIOD OF JANUARY THROUGH JUNE 2011 AS EARLY AS POSSIBLE.

Please see the attached Water Use Data Sheet marked as Exhibit A

Please let me know if I can be of further assistance. We consider the water loss issue to be very serious and will be taking corrective measures as needed. I will continue to monitor the loss ratio on a monthly basis and provide you with monthly reports until you feel that we have the water loss under control.

Thank you for your patience while I investigated the loss and compiled the data.

Sincerely.

Lisa Sullivan

Tierra Linda Water Company

EXHIBIT A

WATER USE DATA SHEET

NAME OF COMPANY	Tierra Linda Water Company
ADEQ Public Water System No.	10-411

MONTH/YEAR (Last 13 Months	NUMBER (CUSTOME	-	GALLONS SOLD (Thousands)	GALL PUMF		GALLONS PURCHASED
Jan 2011	63		447.10	521	.00	
Feb 2011	62		376.28	7	2.00	
Mar 2011	62		386.38	609		
Apr 2011	ua		403.76	T	2.00	
May 2011	43		497.13	65	3.00	
June 2011	43		625.10		3,00	
STORAGE TANK CAPACITY (Gallons)	NUMBER OF EACH	W	RIZONA DEPT. ATER RESOUR ÆLL I.D. NUMI	CES	l	WELL ODUCTION ons per Minute)
Other Water Sources	in Gallons per N	/linut	е		GPM	
Fire Hydrants on Syst				>	Yes	No
Total Water Pumped		(Gall	ons in Thousand	s)		

2011	GALS BILLED	GALS PUMPED	Well #1	LOSS RATIO	READ DATE	BILL DATE	DUE DATE	BILL COUNT
READ AS OF 12/31/10	12/31/10		28237000					
JAN	447100	521000	28758000	14.18%	1/31/2011	1/31/2011	2/22/2011	63
FEB	376280	460000	29218000	18.20%	2/28/2011	2/28/2011	3/16/2011	62
MAR	08E98E	000609	29827000	36.56%	3/29/2011	3/29/2011	4/18/2011	62
APR	403760	200000	30327000	19.25%	4/26/2011	1/26/2011	5/16/2011	62
MAY	497130	653000	30980000	23.87%	5/26/2011	5/31/2011	6/20/2011	63
NOr	625100	713000	31693000	12.33%	6/28/2011	6/28/2011	7/18/2011	63
ınr								
AUG								
SEP								
OCT								
NOV								
DEC						Note to be a second of the sec		
-			. Y					
AS YOU CAN	SEF THE LOSS RA	AS YOU CAN SEE THE LOSS BATIO FOR ILINE HAS		MATICALLY SINC	F WF RFPIACE	DECREASED DRAMATICALLY SINCE WE REPLACED A FEW METERS THAT WERE NOT	THAT WERE NOT	
REGISTERING	ANY FLOW. I BEL	REGISTERING ANY FLOW. I BELIEVE IT WILL BE UN		EW MONTHS IF IN	1Y WATER LOSS	IDER 10% IN A FEW MONTHS IF MY WATER LOSS PREDICTIONS ARE ACCURATE.	E ACCURATE.	
WATER LOSS NUMBER BY (RATIO IS CALCUL GALLONS PUMPE	WATER LOSS RATIO IS CALCULATED BY SUBTRACTING GALLONS BILLED FROM GALLONS PUMPED AND DIVIDING THAT NUMBER BY GALLONS PUMPED MULTIPLIED BY 100.	CTING GALLONS B 100.	SILLED FROM GAL	LONS PUMPED	AND DIVIDING TI	1 AT	
FOR EXAMPLI	FOR EXAMPLE: IN JUNE 2011							
		713000-625100=	87900					
		87900/713000=	0.1232819			-		
		x 100=	12.33%					

EXHIBH C

From: 06/01/2010 Through: 12/31/9999

Sorted By: Account Number

Service ID	Acı	Acet No.	Name			Ser	Service Address		Route	٠				
Meter No.	Chngout	Size	Service	Tran Date	Measure	Act Usage	Bill Usage	Adj Usage	Adj Amt	Charges	Prior Date	Prior Read	Current Date	Current Read
76	V9L		WAIN COOPER	OPER		12848 W	12848 W ZEBRA ALOE PL	ئر	-		-			
66111460		5/8" METER	WATER	06/30/2010	Gallons	11180.	11180.	0	000	55.18	05/29/2010	204210	06/30/2010	215390
66111460		5/8" METER	WATER	07/30/2010	Gallons	16480.	16480.	0.	00.00	70.82	06/30/2010	215390	07/30/2010	231870
66111460		5/8" METER	WATER	08/31/2010	Gallons	.0096	.0096	Ö	0.00	50.52	07/30/2010	231870	08/31/2010	241470
66111460		5/8" METER	WATER	09/29/2010	Gallons	450.	450.	Ö	00.00	26.01	08/31/2010	241470	09/29/2010	241920
66111460		5/8" METER	WATER	10/30/2010	Gallons	50.	50.	Ö	00'0	25.11	09/29/2010	241920	10/30/2010	241970
66111460		5/8" METER	WATER	11/29/2010	Gallons	10	10	Ö	0.00	25.02	10/30/2010	241970	11/29/2010	241980
66111460		5/8" METER	WATER	12/31/2010	Gallons	0	0	Ö	0.00	25.00	11/29/2010	241980	12/31/2010	241980
66111460		5/8" METER	WATER	01/31/2011	Gallons	0	ď	0	00'0	25.00	12/31/2010	241980	01/31/2011	241980
66111460		5/8" METER	WATER	02/28/2011	Gallons	0,	0.	Ö	00'0	25.00	01/31/2011	241920	02/28/2011	241920
66111460		5/8" METER	WATER	03/30/2011	Gallons	0.	0.	Ó	00'0	25.00	02/28/2011	241920	03/29/2011	241920
66111460		5/8" METER	WATER	04/26/2011	Gallons	0	Ö	0.	0.00	25.00	03/29/2011	241920	04/26/2011	241920
66111460		5/8" METER	WATER	05/31/2011	Gallons	0.	0.	0.	000	25.00	04/26/2011	241920	05/26/2011	241920
08797136		5/8" METER	WATER	06/28/2011	Gallons	6650.	6650.	Ö	0.00	41.82	05/26/2011	0	06/28/2011	0599
66111460	>	5/8" METER	WATER	06/28/2011	Gallons	Ö	ő	0	00.00	0.00	05/26/2011	241920	06/07/2011	241920
Grand														
SIRIO			WATER		Callons	44420.	44420	Ö	000	444.48		•		0

Heter was repland on 10/111. Registered unso gets from 411/11 to 6/28/11. Aug. per month = 9499

+/- 85,500 gallow Potential loss from 9/29/10 to date is

From: 01/01/2009 Through: 12/31/9999
Sorted By: Account Number
For 117A

Service ID Ac	Acet No.	Name			Serv	Service Address		Route	2				
. Chngo	Size	Service	Tran Date	Measure	Act Usage	Bill Usage	Adj Usage	Adj Amt	Charges	Prior Date	Prior Read	Current Date	Current Read
N211 117A	7.A	PEPPER VINER	NER		12986 W	12986 W MOSS VERBENA ST	A ST	-					
66111364-A	5/8" METER	WATER	01/30/2009	Gallons	17300.	17300.	Ö	00.00	73.24	12/28/2008	645700	01/30/2009	000899
66111364-A	5/8" METER	WATER	03/04/2009	Gallons	2760.	2760.	0	0.00	31.21	01/30/2009	000£99	03/04/2009	092599
66111364-A	5/8" METER	WATER	03/30/2009	Gallons	2810.	2810.	°O	0.00	31.32	03/04/2009	092599	03/30/2009	075899
66111364-A	5/8" METER	WATER	04/30/2009	Gallons	4910.	4910.	°O	00.0	36.68	03/30/2009	028899	04/30/2009	673480
66111364-A	5/8" METER	WATER	05/29/2009	Gallons	14340.	14340.	0	00'0	64.50	04/30/2009	673480	05/29/2009	687820
66111364-A	S/8" METER	WATER	06/29/2009	Gallons	19270.	19270.	0	00.0	79.20	05/29/2009	687820	06/29/2009	707090
66111364-A	5/8" METER	WATER	07/01/2009	Gallons	22500.	22500.	0.	00:0	90.50	06/29/2009	707090	07/30/2009	729590
66111364-A	5/8" METER	WATER	08/31/2009	Gallons	24790.	24790.	0.	0.00	98.52	07/30/2009	729590	08/31/2009	754380
66111364-A	5/8" METER	WATER	09/30/2009	Gallons	15540.	15540.	0	00.0	68.04	08/31/2009	754380	09/30/2009	769920
66111364-A	5/8" METER	WATER	10/30/2009	Gallons	480	480.	0.	0.00	26.08	09/30/2009	769920	10/30/2009	770400
66111364-A	5/8" METER	WATER	12/01/2009	Gallons	310.	310.	0	0.00	25.70	10/30/2009	770400	12/01/2009	770710
66111364-A	5/8" METER	WATER	12/31/2009	Gallons	280.	280.	0	00.0	25.63	12/01/2009	770710	12/31/2009	770990
66111364-A	5/8" METER	WATER	01/29/2010	Gallons	360.	360.	0	0.00	25.81	12/31/2009	770990	01/29/2010	771350
66111364-A	5/8" METER	WATER	03/02/2010	Gallons	290.	290.	0	00.00	25.65	01/29/2010	771350	03/02/2010	771640
66111364-A	5/8" METER	WATER	03/31/2010	Gallons	20.	20.	0.	00.0	25.05	03/02/2010	771640	03/31/2010	771660
66111364-A	5/8" METER	WATER	05/03/2010	Gallons	20.	20.	0	00.00	25.05	03/31/2010	771660	03/03/2010	771680
66111364-A	5/8" METER	WATER	05/29/2010	Gallons	160.	.091	0	00.0	25.36	05/03/2010	771680	05/29/2010	771840
66111364-A	5/8" METER	WATER	06/30/2010	Gallons	160.	160	0	00.00	25.36	05/29/2010	771840	06/30/2010	772000
66111364-A	5/8" METER	WATER	07/30/2010	Gallons	20.	20.	Ó	00.0	25.05	06/30/2010	772000	07/30/2010	772020
66111364-A	5/8" METER	WATER	08/31/2010	Gallons	10.	10.	Ö	000	25.02	07/30/2010	772020	08/31/2010	772030
66111364-A	S/8" METER	WATER	04/29/2010	Gallons	Ö	Ó	0	0000	25.00	08/31/2010	772030	09/29/2010	772030
66111364-A	5/8" METER	WATER	10/30/2010	Gallons	0.	0	Ô	00.0	25.00	04/29/2010	772030	10/30/2010	772030
66111364-A	5/8" METER	WATER	11/29/2010	Gallons	ď	0	0	00.00	25.00	10/30/2010	772030	11/29/2010	772030
66111364-A	5/8" METER	WATER	12/31/2010	Gallons	oʻ	ő	0	00.0	25.00	11/29/2010	772030	12/31/2010	772030
66111364-A	5/8" METER	WATER	01/31/2011	Gallons	Ö	0	0,	0.00	25.00	12/31/2010	772030	01/31/2011	772030
66111364-A	5/8" METER	WATER	02/28/2011	Gallons	Ö	0.	Õ	0.00	25.00	01/31/2011	772030	02/28/2011	772030
66111364-A	5/8" METER	WATER	03/30/2011	Gallons	0	0	0	00.0	25.00	02/28/2011	772030	03/29/2011	772030
66111364-A	5/8" METER	WATER	04/26/2011	Gallons	ő	0.	0	000	25.00	03/29/2011	772030	04/26/2011	772030
66111364-A	5/8" METER	WATER	05/31/2011	Gallons	Ö	0.	0	000	25.00	04/26/2011	772030	05/26/2011	772030
66111364-A	5/8" METER	WATER	06/28/2011	Gallons	0	0	0	0.00	25.00	05/26/2011	772030	06/28/2011	772030

Service ID	Acc	Acet No.	Name			Ser	Service Address		Route	ي				
Meter No.	Meter No. Chngout Size	Size	Service	Tran Date Measure	Measure	Act Usage	Bill Usage	Bill Usage Adj Amt Charges	Adj Amt	Charges	Prior Date	Prior Read	Current Date	Current Read
Grand								:						
			WATER		Gallons	126330.	126330.	Ö	00.0	1102.97		0		0

Weter replaced July 5th. Ways from 715/11 to 7/8/11 Was 8000 gallone. Ang mo wage +1-75,000. gale

Loss for period of 9/2016 to dell =

+1- 719,000 gals

EXHIBIT E

From: 06/01/2010 Through: 12/31/9999
Sorted By: Account Number
For 118A

Service ID	Acct No.		Name			Serv	Service Address		Route	5				
Meter No.	Chagout Size	, e	Service	Tran Date	Measure	Act Usage	Bill Usage	Adj Usage	Adj Amt	Charges	Prior Date	Prior Read	Current Date	Current Read
811	118A		CRAIG CRISTELLO	STELLO		13008 W	13008 W MOSS VERBENA ST	AST	-					
66111368	5/8" N	5/8" METER	WATER	06/30/2010	Gallons	12310.	12310.	Ö	00.00	58.51	05/29/2010	579740	06/30/2010	892080
66111368	8/8" N	5/8" METER	WATER	07/30/2010	Gallons	21380.	21380.	Ö	00.0	86.58	06/30/2010	592050	07/30/2010	613430
66111368	N8/S	5/8" METER	WATER	08/31/2010	Gallons	2980.	2980.	Ö	0.00	31.71	07/30/2010	613430	08/31/2010	616410
66111368	S/8" N	5/8" METER	WATER	09/29/2010	Gallons	1150.	1150.	Ö	00.00	27.59	08/31/2010	616410	09/29/2010	095119
66111368	8/8" N	5/8" METER	WATER	10/30/2010	Gallons	1560.	1560.	0	00.00	28.51	04/29/2010	095/19	10/30/2010	619120
66111368	8/8" N	5/8" METER	WATER	11/29/2010	Gallons	3550.	3550.	0	00.00	32.99	10/30/2010	619120	11/29/2010	622670
66111368	S/8" N	5/8" METER	WATER	12/31/2010	Gallons	4160	4160.	0	00'0	34.47	11/29/2010	622670	12/31/2010	626830
89611199	√8″8	5/8" METER	WATER	01/31/2011	Gallons	2350.	2350.	o	00.0	30.29	12/31/2010	626830	01/31/2011	629180
66111368	8/8" N	5/8" METER	WATER	02/28/2011	Gallons	820.	820.	Ö	00.0	26.85	01/31/2011	629180	02/28/2011	9000059
66111368	3/8" N	5/8" METER	WATER	03/30/2011	Gallons	480	480.	Ö	00.00	26.08	02/28/2011	630000	03/29/2011	630480
898111368	S/8" N	5/8" METER	WATER	04/26/2011	Gallons	240.	240.	Ö	00.0	25.54	03/29/2011	630480	04/26/2011	630720
89111368	5/8" N	5/8" METER	WATER	05/31/2011	Gallons	70.	70.	Ö	00.00	25.16	04/26/2011	630720	05/26/2011	630790
898111368	3/8" N	5/8" METER	WATER	06/28/2011	Gallons	.09	.09	0.	0.00	25.14	05/26/2011	062029	06/28/2011	630850
Grand			WATER		Gallons	\$1110	\$1110.	0	00.00	459.42		0		0
			-	*	,	1/5/1	11/5							
			てな	える	ークロ	クグスス	2	_						

EXHIBIT F

Usage Report
From: 66/01/2010 Through: 12/31/9999

Sorted By: Account Number

For 069B

Chngout 669	Service	The second named of the second named to the se					Monte	.				
65940365		Tran Date	Measure	Act Usage	Bill Usage	Adj Usage	Adj Amt	Charges	Prior Date	Prior Read	Current Date	Current Read
	JAMIE	JAMIE DONOVAN		U2915 W	12915 W BUTTER BUSH ST	LS	_					
	TER WATER	06/30/2010 Gallons	Gallons	21590.	21590.	0	0.00	87.32	05/29/2010	532240	06/30/2010	553830
65940365 5/8" MELLER	TER WATER	07/30/2010	Gallons	17180.	17180.	0	0.00	72.88	06/30/2010	553830	07/30/2010	571010
65940365 5/8" METER	TER WATER	08/31/2010	Gallons	19490.	19490.	0	0.00	79.97	07/30/2010	571010	08/31/2010	290500
65940365 5/8" METER	TER WATER	09/29/2010	Gallons	14250.	14250.	Õ	0.00	64.24	08/31/2010	290500	09/29/2010	604750
65940365 5/8" METER	TER WATER	10/30/2010	Gallons	7470.	7470.	0	00.0	44.24	09/29/2010	604750	10/30/2010	612220
65940365 5/8" METER	TER WATER	11/29/2010	Gallons	6380.	6380.	Ó	0.00	41.02	10/30/2010	612220	11/29/2010	009819
65940365 5/8" METER	IER WATER	12/31/2010	Gallons	5000.	5000.	0	0.00	36.95	11/29/2010	009819	12/31/2010	623600
65940365 5/8" METER	TER WATER	01/31/2011	Gallons	5010.	5010	ō.	00.0	36.98	12/31/2010	623600	01/31/2011	628610
65940365 5/8" METER	TER WATER	02/28/2011	Gallons	3610.	3610.	Ö	0.00	33.12	01/31/2011	628610	02/28/2011	632220
65940365 5/8" METER	IER WATER	03/30/2011	Gallons	50.	50.	0	0.00	25.11	02/28/2011	632220	03/29/2011	632270
65940365 5/8" METER	IER WATER	04/12/2011	Gallons	Ö	ő	Ö	0.00	25.00	03/29/2011	632270	04/12/2011	632270
Grand	WATER		Gatlons	100030.	100030.	o	00.00	546.83		0		· · •

Declining wage - meter will be replaced in July

EXHIBIT 9

Usage Report

From: 06/01/2010 Through: 12/31/9999 Sorted By: Account Number

For 98A

Meter No. Chapped Size Service Tran Bate Actitasge Bill Usage Adj Anit Charge Find Find <th< th=""><th>No. Chagout Size Service Tran Date Measure Act Usage Bill Usage 98A JASON ANDREWS AND HOBERT JONES 12957 W SUMMER 59912 5/8" METER WATER 06/30/2010 Gallons 5840. 58 99912 5/8" METER WATER 07/30/2010 Gallons 5460. 54 99912 5/8" METER WATER 09/29/2010 Gallons 4770. 47 99912 5/8" METER WATER 11/29/2010 Gallons 5160. 51 99912 5/8" METER WATER 0/31/2011 Gallons 4750. 47 99912 5/8" METER WATER 0/31/2011 Gallons 5220. 52 89912 5/8" METER WATER 0/32/2011 Gallons 3590. 35 89912 5/8" METER WATER 0/32/2011 Gallons 870. 8 89912 5/8" METER WATER 0/32/2011 Gallons 870. 9 <!--</th--><th>s</th><th>Service Address</th><th>~</th><th>Route</th><th></th><th></th><th></th><th></th></th></th<>	No. Chagout Size Service Tran Date Measure Act Usage Bill Usage 98A JASON ANDREWS AND HOBERT JONES 12957 W SUMMER 59912 5/8" METER WATER 06/30/2010 Gallons 5840. 58 99912 5/8" METER WATER 07/30/2010 Gallons 5460. 54 99912 5/8" METER WATER 09/29/2010 Gallons 4770. 47 99912 5/8" METER WATER 11/29/2010 Gallons 5160. 51 99912 5/8" METER WATER 0/31/2011 Gallons 4750. 47 99912 5/8" METER WATER 0/31/2011 Gallons 5220. 52 89912 5/8" METER WATER 0/32/2011 Gallons 3590. 35 89912 5/8" METER WATER 0/32/2011 Gallons 870. 8 89912 5/8" METER WATER 0/32/2011 Gallons 870. 9 </th <th>s</th> <th>Service Address</th> <th>~</th> <th>Route</th> <th></th> <th></th> <th></th> <th></th>	s	Service Address	~	Route				
984. JASON ANDREWS AND ROBERT JONES 11 1 1 1 1 2850 (Mode) 1 1 1 1 3840 (Mode) 3840 (Mode)<	98A JASON ANDREWS AND ROBERT JONES 12957 W SUMMER 5/8" METER WATER 06/30/2010 Gallons 5840. 58 5/8" METER WATER 07/30/2010 Gallons 6250. 62 5/8" METER WATER 07/30/2010 Gallons 5460. 54 5/912 5/8" METER WATER 10/30/2010 Gallons 470. 47 5/912 5/8" METER WATER 11/29/2010 Gallons 5160. 51 5/912 5/8" METER WATER 11/29/2010 Gallons 4750. 47 5/912 5/8" METER WATER 0/31/2011 Gallons 520. 52 5/912 5/8" METER WATER 0/30/2011 Gallons 3590. 35 5/912 5/8" METER WATER 0/426/2011 Gallons 870. 8 5/913 5/8" METER WATER 0/6/28/2011 Gallons 910. 9 5/8" METER WATER 0/6/28/2011 Gallons </th <th>Measure Act</th> <th></th> <th></th> <th></th> <th>Prior Date</th> <th>Prior Read</th> <th>Current Date</th> <th>Current Read</th>	Measure Act				Prior Date	Prior Read	Current Date	Current Read
1991 Star Metter WATER MATER	9912 5/8" METER WATER 06/30/2010 Gallons 5840. 58 9912 5/8" METER WATER 07/30/2010 Gallons 6250. 62 9912 5/8" METER WATER 08/31/2010 Gallons 5460. 54 99912 5/8" METER WATER 10/30/2010 Gallons 4770. 47 99912 5/8" METER WATER 11/29/2010 Gallons 4840. 48 99912 5/8" METER WATER 01/31/2011 Gallons 520. 62 99912 5/8" METER WATER 02/38/2011 Gallons 520. 52 89912 5/8" METER WATER 03/30/2011 Gallons 3590. 35 89912 5/8" METER WATER 06/28/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 910.		W SUMMER POPPY ST	-					
99912 SGF METER WATER 0730/2010 Gallons 5460 6.250 0.000 40.64 66.39/2010 79690 0730/2010 99912 SGF METER WATER 0831/2010 Gallons 5460 0.00 0.00 38.31 0730/2010 79690 0730/2010 99912 SGF METER WATER 10/30/2010 Gallons 4770 0.00 0.00 36.27 0831/2010 9972001 99912 SGF METER WATER 11/30/2010 Gallons 4750 0.00 36.48 10/30/2010 10/30/2010 99912 SGF METER WATER 11/30/2011 Gallons 4750 0.00 36.48 10/30/2010 11/30/2010 99912 SGF METER WATER 01/31/2011 Gallons 5220 5220 0.00 36.6 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010 11/30/2010	9912 5/8" METER WATER 07/30/2010 Gallons 6250 62 9912 5/8" METER WATER 08/31/2010 Gallons 5460. 54 9912 5/8" METER WATER 10/30/2010 Gallons 4770. 47 99912 5/8" METER WATER 11/29/2010 Gallons 4840. 48 99912 5/8" METER WATER 12/31/2010 Gallons 4750. 47 99912 5/8" METER WATER 01/31/2011 Gallons 5210. 62 99912 5/8" METER WATER 04/26/2011 Gallons 3590. 35 99912 5/8" METER WATER 06/28/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9	•,	5840.				73850	06/30/2010	29690
59912 58° METER WATER 69812/2010 6460. 6 6 6 38.31 0736/2010 88.940 0831/2010 59912 58° METER WATER 0929/2010 Gallons 4770. 4770. 0. 0.00 36.27 0831/2010 94100 09729/2010 59912 58° METER WATER 11029/2010 Gallons 5160. 0. 0.00 37.42 09729/2010 94170 10700 99912 58° METER WATER 1129/2010 Gallons 4750. 0. 0.00 36.21 1129/2010 10700 99720 99912 58° METER WATER 01/31/2011 Gallons 5220. 0. 0.00 36.21 11739/2010 10730 1731/2010 99912 58° METER WATER 01/31/2011 Gallons 3590. 3590. 0. 0.00 37.84 0379/2011 17300 03720 58° METER WATER 06/32/2011 Gallons 5870. 0.	9912 5/8" METER WATER 09/29/2010 Gallons 5460. 54 9912 5/8" METER WATER 09/29/2010 Gallons 4770. 47 9912 5/8" METER WATER 10/30/2010 Gallons 5160. 51 9912 5/8" METER WATER 11/29/2010 Gallons 4750. 47 99912 5/8" METER WATER 01/31/2011 Gallons 5220. 52 99912 5/8" METER WATER 03/30/2011 Gallons 3590. 35 99912 5/8" METER WATER 04/26/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89913 5/8" METER WATER 06/28/2011 Gallons 910. 9	Gallons	6250.			06/30/2010	06962	07/30/2010	85940
59912 5.8° METER WATER 09/29/2010 Gallons 4770 4770 0 0 36.27 08/31/2010 91400 09/29/2010 59912 5.8° METER WATER 10/30/2010 Gallons \$160 0 0 0 0 0 0 94.70 10/30/2010 0	9912 5/8" METER WATER 09/29/2010 Gallons 4770. 47 9912 5/8" METER WATER 10/30/2010 Gallons 5160. 51 9912 5/8" METER WATER 11/29/2010 Gallons 4750. 47 9912 5/8" METER WATER 01/31/2011 Gallons 4750. 62 9912 5/8" METER WATER 02/28/2011 Gallons 5220. 52 9912 5/8" METER WATER 04/26/2011 Gallons 3590. 35 9912 5/8" METER WATER 06/28/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9	Gallons	5460.			07/30/2010	85940	08/31/2010	91400
589.12 58° METER WATER 10/30/2010 Gallons \$160. 0.0 0.00 37.42 09/20/2010 66170 10/30/2010 58° METER WATER 11/29/2010 Gallons 4840. 0.0 0.00 36.48 10/30/2010 96170 10/30/2010 58° METER WATER 11/29/2010 Gallons 4750. 6210. 0.00 36.21 11/29/2010	9912 5/8" METER WATER 10/30/2010 Gallons 5160. 51 9912 5/8" METER WATER 11/29/2010 Gallons 4840. 48 59912 5/8" METER WATER 12/31/2011 Gallons 4750. 47 59912 5/8" METER WATER 01/31/2011 Gallons 5220. 52 59912 5/8" METER WATER 04/26/2011 Gallons 3590. 35 89912 5/8" METER WATER 04/26/2011 Gallons 1260. 12 89912 5/8" METER WATER 06/28/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 55130. 551	Gallons	4770.			08/31/2010	91400	09/29/2010	96170
59912 5/8° METER WATER 11/29/2010 Gallons 4840. 6,6 6,6 6,6 6,8 11/29/2010 11/29/2011 11/29/2010 11/29/2010 11/29/2010 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 11/29/2011 <	99912 5/8" METER WATER 11/29/2010 Gallons 47840. 4840. 4780. 47 99912 5/8" METER WATER 12/31/2011 Gallons 6210. 62 99912 5/8" METER WATER 02/28/2011 Gallons 5220. 52 89912 5/8" METER WATER 03/30/2011 Gallons 3590. 35 89912 5/8" METER WATER 06/28/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9	Gallons	.8160.				0/196	10/30/2010	101330
59912 588° METER WATER 1231/2010 Gallons 4750. 6210. 0. 0.00 36.21 11/29/2010 106170 1231/2010 59912 588° METER WATER 01/31/2011 Gallons 6210. 0. 0.0 0.0 40.52 12/31/2011 110920 01/31/2011 99912 5/8° METER WATER 02/28/2011 Gallons 5220. 0. 0.0 0.0 0.0 0.0 0.0 0.1/31/2011 117130 02/28/2011 99912 5/8° METER WATER 04/26/2011 Gallons 1260. 1260. 0. 0.0 0.0 27.84 03/29/2011 127300 03/29/2011 99912 5/8° METER WATER 04/26/2011 Gallons 870. 870. 0.0 0.0 20.46/2011 127300 05/26/2011 99912 5/8° METER WATER 06/28/2011 Gallons 58130. 910. 910. 0.0 0.0 27.05 05/26/2011 128070 <t< td=""><td>5/8" METER WATER 12/31/2010 Gallons 4750. 47 5/8" METER WATER 01/31/2011 Gallons 6210. 62 5/8" METER WATER 02/28/2011 Gallons 5220. 52 5/8" METER WATER 03/30/2011 Gallons 3590. 35 5/8" METER WATER 06/28/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 5130. 551</td><td>Gallons</td><td>4840.</td><td></td><td></td><td></td><td>101330</td><td>11/29/2010</td><td>106170</td></t<>	5/8" METER WATER 12/31/2010 Gallons 4750. 47 5/8" METER WATER 01/31/2011 Gallons 6210. 62 5/8" METER WATER 02/28/2011 Gallons 5220. 52 5/8" METER WATER 03/30/2011 Gallons 3590. 35 5/8" METER WATER 06/28/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 5130. 551	Gallons	4840.				101330	11/29/2010	106170
58° METER WATER 01/31/2011 Gallons 6210 0 0 0 40.52 12/31/2010 110920 01/31/2011 99012 5/8° METER WATER 0228/2011 Gallons 5220 0	5/8" METER WATER 01/31/2011 Gallons 6210. 62 5/8" METER WATER 02/28/2011 Gallons 5220. 52 5/8" METER WATER 03/30/2011 Gallons 3590. 35 5/8" METER WATER 04/26/2011 Gallons 1260. 12 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 55130. 551	Gallons	4750.			11/29/2010	106170	12/31/2010	110920
59912 5/8" METER WATER 02/28/2011 Gallons 5220. 5220. 0.00 37.60 01/31/2011 117130 02/28/2011 5/8" METER WATER 03/20/2011 Gallons 1260. 1260. 0.00 33.08 02/28/2011 12350 03/29/2011 5/8" METER WATER 04/26/2011 Gallons 1260. 1260. 0.00 27.84 03/29/2011 12350 03/26/2011 5/8" METER WATER 05/31/2011 Gallons 870. 0.00 26.96 04/26/2011 127500 05/26/2011 5/8" METER WATER 06/28/2011 Gallons 55130. 55130. 0.00 457.81 0 WATER Gallons 55130. 55130. 0.00 457.81 0	5/8" METER WATER 02/28/2011 Gallons 5220. 52 5/8" METER WATER 03/30/2011 Gallons 3590. 35 5/8" METER WATER 04/26/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 870. 9 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 WATER Gallons 55130. 551	Gallons	6210.				110920	01/31/2011	117130
59912 5/8" METER WATER 03/30/2011 Gallons 3590. 0. 0.00 33.08 02/28/2011 122350 03/29/2011 59912 5/8" METER WATER 04/26/2011 Gallons 1260. 1260. 0. 0.00 27.84 03/29/2011 125940 04/26/2011 59912 5/8" METER WATER 06/28/2011 Gallons 910. 0. 0.00 27.84 03/29/2011 125940 04/26/2011 99912 5/8" METER WATER 06/28/2011 Gallons 910. 910. 0. 0.00 27.05 05/26/2011 128070 06/28/2011 99912 5/8" METER WATER Gallons 55130. 55130. 0.00 457.81 0 <td< td=""><td>5/8" METER WATER 03/30/2011 Gallons 3590. 35 39912 5/8" METER WATER 04/26/2011 Gallons 1260. 12 39912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 WATER Gallons 55130. 551</td><td>Gallons</td><td>5220.</td><td></td><td></td><td></td><td>117130</td><td>02/28/2011</td><td>122350</td></td<>	5/8" METER WATER 03/30/2011 Gallons 3590. 35 39912 5/8" METER WATER 04/26/2011 Gallons 1260. 12 39912 5/8" METER WATER 06/28/2011 Gallons 910. 9 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 WATER Gallons 55130. 551	Gallons	5220.				117130	02/28/2011	122350
5/8" METER WATER 04/26/2011 Gallons 1260. 0.00 27.84 03/29/2011 125940 04/26/2011 5/8" METER WATER 05/31/2011 Gallons 870. 0.00 26.96 04/26/2011 12700 05/26/2011 5/8" METER WATER 06/28/2011 Gallons 910. 0.00 27.05 05/26/2011 128070 06/28/2011 99012 5/8" METER WATER Gallons 55130. 0.00 457.81 0 DECLINING WATER - mater 0.00 457.81 0	5/8" METER WATER 04/26/2011 Gallons 1260. 12 89912 5/8" METER WATER 05/31/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 WATER Gallons 55130. 551	Gaffons	3590.				122350	03/29/2011	125940
5/8" METER WATER 05/28/2011 Gallons 870. 0. 0.00 26.96 04/26/2011 127200 05/26/2011 99912 5/8" METER WATER 06/28/2011 Gallons 910. 0. 0.00 27.05 05/26/2011 128070 06/28/2011 WATER Gallons 55130. 55130. 0.00 457.81 0 DECLINING WARER — meter will be replaced in Judy	89912 5/8" METER WATER 06/28/2011 Gallons 870. 8 89912 5/8" METER WATER 06/28/2011 Gallons 910. 9 WATER Gallons 55130. 551	Gallons	1260.				125940	04/26/2011	127200
89912 5/8" METER WATER 06/28/2011 Gallons 910. 910. 0.0 0.00 27.05 05/26/2011 128070 06/28/2011 WATER Gallons 55130. 55130. 0.000 457.81 0 Declining usage - meter will be replated in July	99012 5/8" METER WATER 06/28/2011 Gallons 910. 9 WATER Gallons 55130. 551	Gallons	870.				127200	05/26/2011	128070
WATER Gallons 55130. 55130. 0. 0.00 457.81 0 Declining usage - meter will be replaced in July	WATER Gallons 55130. 551	Gallons	910	0.0			128070	06/28/2011	128980
WATER Gallons 55130. 55130. 0. 0.00 457.81 0 Declining usage - meter will be replained in July	WATER Gallons 55130. 551								
eclining usage - meter will be replaced in July	Gallons 55130, 551								
age - meter will be replaced	1		55130.				0		0
age - meter will be replaced	1					~	•		
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) ~	Carlo Assistance)				

EXHIBT H

Usage Report

From: 06/01/2010 Through: 12/31/9999
Sorted By: Account Number

For 102D

Service ID	Acct No.	Name			Ser	Service Address		Route	ı,				
Meter No.	Chngout Size	Service	Tran Date Measure	Measure	Act Usage	Bill Usage	Adj Usage	Adj Amt	Charges	Prior Date	Prior Read	Current Date	Current Read
102	102D	MYRON COWELL	OWELL		12851 W	2851 W SUMMER POPPY ST	V ST	-					
66111370	5/8" METER	WATER	09/29/2010 Gallons	Gallons	770.	770.	0.	0.00	26.73	08/31/2010	233890	09/29/2010	234660
66111370	5/8" METER	WATER	10/30/2010	Gallons	5120.	5120.	0	0.00	37.30	04/29/2010	234660	10/30/2010	239780
66111370	5/8" METER	WATER	11/29/2010	Gallons	150.	150.	0	0.00	25.34	10/30/2010	239780	11/29/2010	239930
66111370	5/8" METER	WATER	12/31/2010	Gallons	500.	500.	0	0.00	26.13	11/29/2010	239930	12/31/2010	240430
66111370	5/8" METER	WATER	01/31/2011	Gallons	1090	1090.	0	0.00	27.45	12/31/2010	240430	01/31/2011	241520
66111370	5/8" METER	WATER	02/28/2011	Gallons	o	Ö	0	0.00	25.00	01/31/2011	241520	02/28/2011	241520
66111370	5/8" METER	WATER	03/30/2011	Gallons	011	1110.	0	0.00	27.50	02/28/2011	241520	03/29/2011	242630
66111370	5/8" METER	WATER	04/26/2011	Gallons	06	.06	0	0.00	25.20	03/29/2011	242630	04/26/2011	242720
66111370	5/8" METER	WATER	05/31/2011	Gallons	80	80.	Ô	0.00	25.18	04/26/2011	242720	05/26/2011	242800
66111370	5/8" METER	WATER	06/28/2011	Gallons	7140.	7140.	0	0.00	43.26	05/26/2011	242800	06/28/2011	249940
Grand Totals		WATIER		Gallons	16050	16050.	. '0	00.0	289.09		0		• Q

triatic usage - meter will be replaced in July

From: 06/01/2010 Through: 12/31/9999 Sorted By: Account Number

For 119B

Service ID	Acet No.	Name			Sen	Service Address		Route	e e				
١.	Chagout Size	Service	Tran Date	Measure	Act Usage	Bill Usage	Adj Usage	Adj Amt	Charges	Prior Date	Prior Read	Current Date	Current Read
611	1198	MICHAEL MENZEL	MENZEL		13040 W	13040 W MOSS VERBENA ST	AST	_					
66111362-A	5/8" METER	WATER	06/30/2010	Gallons	50420.	50420.	0	0.00	188.22	05/29/2010	791830	06/30/2010	842250
66111362-A	5/8" METER	WATER	07/30/2010	Gallons	38460.	38460.	Ö	00.00	146.36	06/30/2010	842250	07/30/2010	880710
66111362-A	5/8" METER	WATER	08/31/2010	Gallons	39190.	39190.	Ö	0.00	148.92	07/30/2010	880710	08/31/2010	006616
66111362-A	5/8" METER	WATER	09/29/2010	Gallons	34170.	34170.	Ö	00.00	131.35	08/31/2010	006616	09/29/2010	954070
66111362-A	5/8" METER	WATER	10/30/2010	Gallons	50540.	50540.	Ö	0.00	188.64	09/29/2010	954070	10/30/2010	1004610
66111362-A	5/8" METER	WATER	11/29/2010	Gallons	67740.	67740.	Ö	0.00	248.84	10/30/2010	1004610	11/29/2010	1072350
66111362-A	5/8" METER	WATER	12/31/2010	Gallons	61980.	61980.	0	0.00	228.68	11/29/2010	1072350	12/31/2010	1134330
66111362-A	5/8" METER	WATER	01/31/2011	Gallons	67300.	67300.	Ö	00.0	247.30	12/31/2010	1134330	01/31/2011	1201630
66111362-A	5/8" METER	WATER	02/28/2011	Gallons	55880.	55880.	Ö	0.00	207.33	01/31/2011	1201630	02/28/2011	1257510
66111362-A	5/8" METER	WATER	03/30/2011	Gallons	22860.	22860.	0.	0.00	91.76	02/28/2011	1257510	03/29/2011	1280370
66111362-A	5/8" METER	WATER	04/26/2011	Gallons	5940.	5940.	0	0.00	39.72	03/29/2011	1280370	04/26/2011	1286310
66111362-A	5/8" METER	WATER	05/31/2011	Gallons	.0699	.0699	0.	0.00	41.94	04/26/2011	1286310	05/26/2011	1293000
66111362-A	5/8" METER	WATER	06/28/2011	Gallons	10740.	10740.	°°	00.00	53.88	05/26/2011	1293000	06/28/2011	1303740
Grand													
		WATER		Gallons	511910.	511910.	o'	0.00	1962.94		0		0

Erratic reads - meter will be replaced in July